

FDAWU Gift from the Heart 2025- Fact Sheet

1. About the Programme

- 1.1 The **FDAWU Gift from the Heart** aims to assist our lower-income union members to cope with rising cost of living such as groceries.
- 1.2 The FDAWU 'Gift from the Heart' is a special one-time assistance pack that includes basic groceries, grocery vouchers, and a meal for two, to be collected by qualifying members.

2. Eligibility Criteria

2.1 Membership

Applicant must be a **paid-up OB member of FDAWU with no union membership arrears** at the point of application and collection of the GFTH goodie bag.

2.2 Income:

For Members with Family Members Staying in the Same Household* in Singapore:

- Total Monthly Gross Household Income of \$6,000 and below, OR
- Per Capita Income of \$1500 and below if Gross** Household Income exceeds \$6,000

For Members without Family Members Staying in the Same Household in Singapore:

- Monthly Gross** Personal Income of \$2,600 and below

Notes:

**Member's family members living in the same household in Singapore excluding domestic helper*

***Gross income is defined as all income derived from employment/business, inclusive of overtime and allowances*

3. Required Supporting Documents

3.1 Income documents required from members and working family members:

Status of Member/family member(s)	Member with a Singpass account – automatic retrieval of the following information via Myinfo with consent	Member without a Singpass account – manually upload the following information
If Employed CPF Transaction	CPF Transaction History Statement (past 15 months) Notice of Assessment from IRAS (for Year of Assessment 2024)	Payslip (one of the payslip in 2005 from the date of application)
If Self-employed		Notice of Assessment from IRAS (for Year of Assessment 2024)
If Unemployed		CPF Transaction History Statement (recent 3 months from the date of application)

3.2 For cases where family members have passed the legislated re-employment age at the point of application and are unable to provide income documentations due to mobility issues, unavailability of mobile or laptop devices etc., income documents may not be required from these family members.

4. How to apply?

4.1 **Pre-Approved Application** opens from 23rd May 2025 (1200hrs) to 30th May 2025 (1800hrs).

4.2 Pre-approved applicants include past participants of the Gift from the Heart, EVoucher, and Special Assistance programs; however, there is no automatic qualification, as all applications are subject to review by the Selection Committee. Eligible applicants may apply via this [link](#).

4.3 Open Application opens from 29th May 2025, 1200hrs to 12 June 2025, 1800hrs

- 4.4 FDAWU OB union members meet the eligibility criteria may submit their applications via OneCARE at XXXX (pending CAS)

Note: Members are advised to submit their applications before the closing date as late submission will not be processed.

5. Successful application.

- 5.1 Successful applicants (including pre-approved applicants) will receive an email notification containing an invitation to register their preferred collection venue and time slot.
- 5.2 Time slots are allocated on a first-come, first-served basis. Applicants may submit two preferred options for consideration, with final assignments determined by the committee based on operational capacity.
- 5.3 Upon successful time slot and venue allocation, applicants will receive both an **email confirmation** and an **official letter by post**. The physical confirmation letter must be presented during on-site registration.

6. Appeal.

- 6.1 Unsuccessful applicants will be notified via SMS.
- 6.2 Appeals may be submitted by calling 6737 6088 or emailing fdawu@ntuc.org.sg.

7. Other terms and conditions

- 7.1 In support of the application, accurate, up-to-date and relevant evidence and documentation must be furnished. If further information and documentation are required to assess the application, the member must cooperate with FDAWU to provide the requested information/ documentation. Failure to provide the requested information and documentation in a timely manner may result in the application being declined.
- 7.2 Appropriate action may be taken against members who are found to have falsely declared information, including but not limited to the return of the award and the denial of future assistance.

8. Others

- 8.1 As part of this event, each successful applicant is welcome to bring one registered guest to share in the complimentary meal. Kindly ensure your +1's details are provided during your time slot registration, as we're unable to accommodate additional guests due to venue capacity.
- 8.2 While FDAWU strive to offer halal-certified options at all events, we were unable to secure a halal-certified caterer for the 5th July session due to sponsorship limitations. We sincerely apologize for any inconvenience and appreciate your understanding. For Muslim members requiring halal-certified meals, we encourage you to join our upcoming session on 26th July, which will feature fully halal-certified catering.